

	<b>Politics for quality, safety and environment</b>	PQSA - Rev.4
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## Declaration of top management with regard to quality, protection of the environment and of health and safety in the workplace

### Mission statement

COGES aims to be acknowledged primary supplier on the European market of cashless systems for vending and among the top 5 for cash systems. We intend to propose a range of distinctive, reliable solutions on favourable terms for our customers, by developing our unique skills, striving for innovation, adopting advanced management systems, valuing staff and creating partnerships with customers and suppliers.

The mission of the COGES quality management system is to aid the organisation in increasing customer satisfaction, the foundation stone on which the business ethic rests.

By rational use of resources, the company intends to pursue a series of objectives that it considers fundamental to achieve this result.

These are, more specifically:

- Satisfaction of the interested parties:
  1. customers: to supply products and services that respond to their needs, to their requests and to their expectations;
  2. the owners: to achieve a satisfactory return on capital by continuous creation of value;
  3. staff: to create a working environment that encourages involvement and professional growth;
  4. suppliers and external advisers: to encourage partnerships aimed at working to common strategies;
  5. the external environment: to interact constructively with the surrounding community.
- Involvement of all staff, whether internal or external, in the process of ongoing product, services and process improvement;
- Introduction of monitoring systems and appropriate indicators in order to set in motion the necessary improvement policies;
- Maintenance of cost levels leading to profitability that will encourage experimentation with innovative solutions and creation of value.

Moreover, in order to make constant improvements to the health and safety of its workers and to maintain profound respect for the surrounding environment, the company undertakes:

1. to comply with applicable legislation on health and safety and with any subsequent amendments, and to respect written agreements;
2. to continually improve its performance, in order to protect the health of its workers, third parties and the community, considering environmental aspects and safety as essential content right from the planning stage for new products or activities, in reviewing existing performance, in planning resource use, in procurement of raw materials;
3. to promote ongoing staff training and further increase the sensitivity and sense of responsibility of staff/ advisers/ suppliers with respect to safety and environmental problems.
4. to ensure that the whole company structure (management, supervisors, workers) take part, according to their particular tasks and skills, in the achievement of set environmental and safety objectives so that:
  - there is rapid, effective, diligent reaction to needs that emerge in the course of the job on hand,
  - everyone respects all laws and regulations in force and established procedures, and complies with specific company standards.
  - every individual manages his/her activities, also with the aim of preventing accidents, injury, professional disease, emergency situations and pollution.

Opening up to the wider European and international market is an important new starting point from which to mature and further develop company structure based on the principles of total quality, safety in the workplace and protection of the environment.